Post and Telecommunication Services in North East States

1248. DR. B.B. DUTTA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the posts and telecommunications services in North-Eastern States are not satisfactory; and

(b) if so, the steps proposed to be taken by Government in this regard?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VERMA): (a) No, Sir. The North-Eastern States are being served by a postal Network of 4095 post Offices. The Postal sevices in North-Eastern Postal Circle are satisfactory. The mail and delivery services, however, depend on several other agencies like Air, Railways and Road transport for effecient functioning. Any delay in service is sorted out by a appropriate intervention.

(b) Does not arise in view of (a) above.

TELECOMMUNICATION

(a) and (b) No, Sir. The Telecommunication Services are satisfactory in the North-Eastern States. The performance is continuously improving during the last four years as detailed below:--

Sl. No.	Parameter	92-93	93-94	94-95	95-96
1.	Faults/100 telephones/ months	18.86	13.71	10.87	03.1
2.	Trunk efficiency	79.96	81.49	83.51	85.04
3.	Call completion state				
	(1) Local	87.4	94.57	96.83	95.55
	(ii) STD	78.97	91.33	94.02	94.21

For further improving the services, the following steps have been taken:

(i) Old and work out equipments are being replaced by new and modern technology equipments.

(ii) Training given to the staff to handle new technology equipments.

(iii) Use of better quality cables i.e. jelly filled cables.

(iv) Laying of cables in ducts.

(v) All new exchanges being installed are modern state-of-art digital equipment.

(vi) Use of reliable transmision media.

In addition to above following development activities have also been planned to extend the services further during 96-97.

(i) Net Lines to be added — 31632
(ii) Transmission Links — 253

On-line Billing Information Service

1249. DR. RANBIR SINGH:
SHRI RAM NATH KOVIND:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether some on-line billing information service has been introduced by MTNL in Delhi;

(b) whether an on-line Directory